

Updated Coverage Alert - Swine Flu Outbreak

Provided by Travel Insured International, Inc.

Administrator for the Worldpass Travel Protection Plan

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Travel Insured continues to closely monitor the outbreak of Swine Flu and the potential impact to our customers.

At this time we are covering Swine Flu as any other Sickness. However, cancellation or interruption due to the concern of contracting the Swine Flu is not covered.

Cancellation or Interruption due to Sickness requires documentation by the attending physician.

Coverage does not include concern of traveling to a specific region, and generally there is no coverage due to government regulations or advisories to specific regions.

However, Travel Insured does provide Cancel for Any Reason coverage to travelers purchasing the Cancel for Any Reason option with their Travel Insured plan and cancelling their trip two or more days prior to their scheduled trip departure date.

We have prepared answers to many of the questions we have been receiving from our customers along with some general information on the swine flu. We will continue to monitor the situation and update our position as developments occur. If you have a question that is not addressed below, please call us at 1-866-684-0218 or via live chat at www.travelinsured.com. To assist you when contacting Travel Insured, be sure to have your Description of Coverage and travel dates available and state that you are a passenger with Worldpass.

Frequently Asked Questions

➤ **Can I still purchase insurance for this outbreak of swine flu?**

Yes. If you or other covered individuals contract swine flu before or while traveling, coverage will be provided for Sickness as specified in the terms and conditions of your policy.

➤ **Am I covered for swine flu?**

Cancel for Any Reason

If your policy includes our optional Cancel for Any Reason coverage; you may cancel your trip at any time up to two days prior to departure and receive up to 75% of your total trip cost.

Trip Cancellation – Interruption

We are treating Swine Flu as any other sickness supporting Trip Cancellation, Trip Interruption as per the terms and conditions of your policy. Claims will require supporting statement from your attending physician.

Emergency Accident & Sickness Medical Expense

Swine flu would be considered an emergency medical condition if you contract it while traveling.

Emergency Medical Transportation

If you contract swine flu, contact our Assistance company. If evacuation is required as determined by our consulting physician and the local attending physician, we will take you to the appropriate medical facility. All transportation must be authorized and arranged by

the Assistance Company.

Travel Delay

If you are quarantined because of swine flu, many of our policies will pay a daily per person benefit up to the coverage limit for unexpected meals, accommodations and transportation that result from your delay. Please review your specific policy for the terms and limits that apply.

➤ **What if I am Quarantined?**

Quarantine coverage is included under Trip Cancellation, Trip Interruption and Trip Delay benefits, in the event a physician quarantines the traveler/insured for any illness which prevents traveling. Quarantine means that the person is restricted to their home or a medical facility; not restricted from one country or destination.

➤ **Can I cancel if I am concerned about traveling?**

No. Our policies provide coverage for Trip Cancellation due to specific listed reasons that are unforeseen prior to purchase. Coverage is not provided for concern of traveling other than coverage provided under our Cancel for Any Reason option.

➤ **Does my policy cover medical care if I become ill while traveling in Mexico?**

Yes. Swine Flu will be treated as any other Sickness under the terms and conditions of your policy.

➤ **What should I do if I become sick while traveling?**

Seek medical care immediately. Contact our Assistance Service provider for help in locating a doctor or nearest medical facility. Contact information and phone numbers are included in your Description of Coverage and on your Confirmation of Benefits. Be sure to take your policy documents with you when you travel and have these important phone numbers readily available.